

Health in Hackney Scrutiny Commission 8 th April 2019 Review on ‘Digital first Primary Care...’ evidence from NHS Digital on The NHS App	Item No 7
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OUTLINE

This is the final committee evidence session for the Commission’s review on ‘Digital first primary care and the implications for GP Practices’. The Commission has invited the developer of the NHS App for Primary Care to discuss the App and how it will align with the digital developments going on in each locality. Attending will be:

David Hodnett, Programme Delivery Lead the NHS App, NHS Digital, Leeds

For this item the information submitted comprises links to the NHS Digital websites which details the NHS App and how it operates:

<https://www.nhs.uk/using-the-nhs/nhs-services/the-nhs-app/> and also here <https://digital.nhs.uk/services/nhs-app>

Here is the blurb:

The NHS App is a new simple and secure way to access a range of NH services on your smartphone or tablet. It allows you to:

- *Check your symptoms*
- *Find out what to do when you need help urgently*
- *Book and manage appointments at your GP surgery*
- *Order repeat prescriptions*
- *Securely view your GP medical report*
- *Register to be an organ donor*
- *Choose how the NHS uses your data*

The NHS App is now available to the public on [Google Play](#) and [Apple app](#) stores. GP practices are being connected to the app gradually and will all be connected by 1 July 2019. People will only be able to use all features when their GP practice is connected to the app. Patients can check if their GP practice is connected when they open the app for the first time. If the practice is not connected, patients can leave an email address and will be notified when it is.

ACTION

The Commission is requested to give consideration to the briefing and discussion.